

AETNA Medicare Advantage Plan Termination FAQ



When will the Aetna Medicare Advantage termination take place?

The effective date of the termination will be January 1, 2026. You can still obtain in-network care at our facility through December 31, 2025.

Why did Mary Greeley make the decision to go out of network with the Aetna Medicare Advantage plan?

Mary Greeley regularly reviews all health plan contracts to ensure the plans provide effective levels of support for our patients and the medical center. A review of our Aetna Medicare Advantage plan demonstrated unacceptable reimbursement rates, frequent coverage denials, lengthy appeal processes, and excessive administrative costs.

We are ready to help you transition to another Medicare Advantage plan if you choose.

Can I still receive care at the hospital after the termination date?

Yes, you can still receive care, but it will be considered out-of-network after December 31, 2025. Emergency services will remain covered. We recommend contacting Aetna directly to understand how this affects your coverage and costs.

You can contact AETNA at 833-220-0349 or www.aetna.com/medicare.

What if I'm currently receiving services at Mary Greeley?

You may qualify for a continuity of care period, which allows you to continue seeing your current providers for a limited time after the contract ends. Contact Aetna to request this and confirm eligibility.

What are my options during Medicare's Annual Enrollment Period?

During the open enrollment period, which runs from Oct. 15-Dec. 7, 2025, you have several options. You may switch to traditional Medicare (which may include choosing a Medigap plan), enroll in a different Medicare Advantage plan that includes our hospital in-network, or continue coverage with Aetna and validate your out-of-network benefit coverage.

Does Mary Greeley Medical Center accept other Medicare Advantage plans?

Yes. The following Medicare Advantage plans remain in-network for the 2026 coverage period:

Blue Cross Wellmark Advantage
wellmark.com/member/medicare-advantage

Humana
humana.com/medicare/medicare-advantage-plans

United Healthcare
uhc.com/medicare/lp/medicare-advantage-plans

Wellpoint
wellpoint.com/medicare

Can I still see my doctor as an in-network provider?

Please check directly with your physician's office or Aetna to confirm.

What if I have more questions?

If you have questions about Medicare Advantage plans at Mary Greeley, please contact our Business Office at 515-239-2111.

You can also get counseling and assistance from Iowa's Senior Health Insurance Information Program (SHIIP) and Senior Medicare Patrol (SMP) at www.shiip.iowa.gov.